

TERMS & CONDITIONS

SPECIALS & PROMOTIONS

Weekly Loyalty Offers

- Only available to loyalty members
- In-store only and not available for take-away, unless stated otherwise
- No substitutes may be made for items not listed on specials
- Weekly loyalty offers are not available in conjunction with any other offers
- While stocks last
- Offers may differ from photographs
- Not available on public holidays, or special occasions and December
- Items and pricing may change without prior notice
- Burger Monday. All Big Star burgers are charged R10 extra.
- Sushi Tuesdays is based on 50% off classic and signature sushi. Poke Bowls and Sushi platters is 30% off.
- Pizza Wednesdays are any 2 pizzas for R199 and 50% off cocktails is only applicable to the classic cocktails.
- Kids eat free Sundays, is based on 1 kiddies meal per main dining adult with the child present in store. Kids 12 year old and younger. Excludes beverages.

Promotions

- All promotions which include alcohol are strictly only available for sale to persons over the age of 18
- Promotions are not available in conjunction with any other offers
- While stocks last
- Offers may differ from photographs

HAPPY HOUR

- Not available on public holidays
- Not available to persons under the age of 18
- Only available Monday to Friday, 3pm – 7pm

GENERAL

- Age restrictions may apply on a Friday and Saturday at selected stores. Contact your local store to confirm
- Right of admission reserved
- Alcohol cannot be removed from the premises, and can only be consumed on the premises
- Deposit fees or booking fees are non-refundable.

CORKAGE POLICY

- Corkage will be charged per bottle
- Only wine is allowed as corkage, no spirits, liquors or hard tac
- Maximum of 1 bottle per person in a group
- Maximum of 10 bottles per group

LOYALTY MEMBERS

General

- Use of this APP is subject to our terms and conditions.
- Only the APPholder can earn points on each bill.
- Only one APP may be used per bill.
- Points and tickets cannot be exchanged for cash or used to tip the waitron or to buy gift vouchers.
- This membership is not transferable.
- Points and benefits apply when ordering takeaways directly from the store and not third-party delivery companies.
- Points may be accumulated from 15 April through to 15 May each year and may be redeemed during this period. If not redeemed, points will expire annually on 15 May, provided that three years have elapsed from the date on which the points were accumulated.
- All points not used within 3 years of acquiring them will expire.
- All tickets will expire within 3 months of receiving.
- Benefits, accumulation and redemption of points are only valid on presentation of the APP.
- Points and tickets may only be redeemed by the registered holder of the APP.
- We reserve the right to suspend or terminate a membership without notice although such suspension or termination shall not be affected without appropriate justification.
- Any dispute in relation to any aspect of the program will be determined by any director of Happy Folks or his nominee, whose decision will be final, and binding and no correspondence will be entered into.
- Happy Folks reserves the right to change the benefits and terms and conditions at any time, with reasonable notification which will be recorded on our website and such notice period will apply from date of such publication.
- Members shall have no claims whatsoever against Happy Folks (or any of its franchisees) for any damages incurred as a result of their participation in the program.
- The programme is subject to any peremptory provisions of the Consumer Protection Act 68 of 2008 (as amended) (including any regulations framed there under) applicable to this programme. Any such applicable provisions shall be deemed to be incorporated by reference therein.
- This Loyalty App is only available to users that have a South African Mobile Number and a mobile phone linked to the South African App Store (be it google play or IOS Apps).

Accumulation, Redemptions and Birthday Vouchers

- Earn 5% in points on every transaction at a Happy Folks branch.
- You can use these points as discount on future bills
- Birthday Voucher: Enjoy a R150 discount during the month of your birthday.
A minimum spent of R1000 during the year to qualify for the voucher.

GAMES

- 18 and over only
- Booking slots is per hour on the hour
- Customers playing at own risk
- Customer is responsible for breakages